

Enso House Guest Rights

- 1) To live in an environment that promotes and supports the dignity, individuality, independence, self-determination, privacy, and choice of each guest.
- 2) To be treated with consideration and respect.
- 3) To be free from abuse, neglect, exploitation, physical and/or chemical restraints.
- 4) To receive visitors and make private phone calls.
- 5) To have privacy in correspondence, communications, visitations, hygiene, health-related services, financial and personal affairs.
- 6) To participate in the development of the written service plan, or allow a representative to do so.
- 7) To receive the services specified in the service plan, and to review or re-negotiate the service plan at any time.
- 8) To refuse services, unless either such services are court ordered, or the refusal of services endangers the health, safety, or welfare of others.
- 9) To maintain and use personal possessions, unless such use infringes upon the health, safety, or welfare of other individuals.
- 10) To have access to common areas in the home.
- 11) To request relocation or refuse relocation within the home, based upon the guest's needs, desires, and availability of such options.
- 12) To have financial and other records kept in confidence. The release of records shall be by written consent of the guest or representative, except as otherwise provided by law.
- 13) To review the guest's own records during normal business hours or at a time agreed upon by the guest and the manager.
- 14) To submit grievances to staff, outside agencies, and other individuals without constraint or retaliation.

- 15) To exercise free choice in selecting activities, schedules, and daily routines.
- 16) To exercise free choice in selecting a primary care provider, pharmacy, or other service provider and assume responsibility for any additional costs incurred as a result of such choices.
- 17) To refuse to perform services to which the guest has not voluntarily agreed.
- 18) To participate or refuse to participate in social, recreational, rehabilitative, religious, political, or community activities.
- 19) To be free from discrimination with regard to race, color, national origin, sex, or sexual orientation.

Guest's Signature

Date

Signature of Guest's Representative
(if applicable)

Date

Enso House Representative

Date